

Indiana Family Assistance Centers

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Indiana

Family Assistance Centers

- **Finances**
- **Legal**
- **ID Cards/DEERS**
- **TRICARE**
- **Crisis Intervention**
- **Information and Referral**
- **Benefits/Entitlements**

Family Assistance Centers

Family Assistance Centers or FAC's are established in times of contingency call-up, mobilization, and large scaled deployment to provide support and assistance to service members and their families. The primary mission of a FAC is to inform and emotionally support families so service members can perform their mission.

During times of deployment, the FAC is designed to be a focal point for families to get information and assistance with referral to the appropriate service agencies and meet the needs that are associated with the deployment.

Support:

- Help with legal matters
- Financial Assistance
- Information and Referral
- Local and National Emergencies
- Coordination with rear detachments
- Problem Solving
- Crisis Resolution

Servicing:

- Families
- Service Members
- Command
- Community



ID Cards and DEERS:

Information and assistance for eligible family members to obtain identification (ID) cards and enroll in the Defense Enrollment Eligibility Reporting System (DEERS).

TRICARE Health and Dental:

Assistance in coordinating TRICARE enrollment, claims, and issues with the nearest Health Benefits Advisor, as well as providing information on TRICARE health and dental services.

Financial Management:

Financial assistance is available to assist with resolving financial issues. Army Emergency Relief, Indiana National Guard Relief Fund, and EANGUS, are a few of the resources available to eligible activated Guard members, as well as other non-financial resources.



Crisis Intervention:

Capable of identifying family crisis situations, and provide immediate counseling and assistance to stabilize the situation, and refer to appropriate sources for follow-up help. Crises may be personal, social, financial, emotional or medical in nature.

Briefings:

The Family Assistance Team conducts Deployment and Reunion briefings to help prepare families for the emotional anxieties related to separation and reintegration upon return.

Information and Referral:

Referring family members to various military and civilian agencies, groups, private organizations, and/or clergy to solve or assist with resolving problems. The FAC Specialist is the focal point of contact for help and provides direct assistance and/or directs the family member to where help can be found.

Benefits and Entitlements:

This service provides information on the benefits and entitlements for military service members and their families. Commissary, Exchange privileges, discount ticket sales, and VA Home Mortgages, are just a few.

Legal Assistance:

The provision of legal information and coordination with the State Legal Assistance Officer for assistance with wills, powers of attorney, Servicemen's Civil Relief Act, and other legal matters pertaining to deployment.

Let us be your one stop shop for questions and information!!

Helpful Web Sites

Military One Source: www.militaryonesource.com

American Red Cross: www.redcross.org

DEERS : www.dmdc.osd.mil

DFAS: www.dfas.mil

Legal Services: www.jagcnnet.army.mil/legal

My Pay: www.mypay.dfas.mil

NGB Family: www.guardfamily.org

TRICARE/health: www.mytricare.com

TRICARE/dental:
www.tricareentalprogram.com

Veterans Affairs: www.va.gov

Indiana National Guard: www.inarng.org

“Unit Readiness requires self-sufficient families and the Family Assistance Center helps the unit's families stand on their own.”

Family Program Office

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Major Cathy Van Bree
State Family Program Director